

	BUSINESS POLICY KO-LOVEC d.o.o.	OP.05.01.ver3
		Izdelal: Petra Kovše, 10.01.2020
		Odobril: Petra Kovše, 10.01.2020

The business policy of KO-Lovec represents the overarching commitments of management, all employees, and all those who work for us and on our behalf. The KO-Lovec business policy incorporates elements of quality management and environmental management systems, is aligned with the company's strategy, and is continuously reviewed and adjusted. The business policy applies to all KO-Lovec activities, which include: sheet metal processing in the field of machine protection covers, metal structures and CNC cutouts, powder coating of metals, and the production of candle machines.

We are responsible to our customers. We understand, respect, and strive to exceed the requirements and expectations of our customers. We are aware of the importance of high-quality products, flexibility in terms of quantities and delivery times, and fast response times in managing changes, in order to ensure customer satisfaction and create added value for their business processes.

We are responsible to our employees. We strive for mutual trust and good relations. We value the knowledge and experience of our employees, support their professional and personal development, and reward them according to results. We provide a safe working environment and ensure appropriate equipment, training, and measures to prevent workplace injuries and illnesses for all employees.

We are responsible to the environment. At KO-Lovec, we recognize the importance of environmental protection for people, nature, and future generations. Within our environmental objectives, we are committed to continuous process improvements to prevent pollution, ensure efficient use of materials, and promote energy efficiency.

We are responsible to our suppliers. We develop a network of reliable suppliers by building partnerships, continuously improving quality, and enhancing overall competitiveness.

We are responsible to the local community. Our core responsibility is to ensure sustainable, high-quality jobs, to be actively present in the local community, and to commit to preserving the environment in which we work.

We are responsible to society. We are committed to acting in accordance with legal requirements, international standards, and other applicable requirements within the integrated quality and environmental management system. By respecting the ethical principles of our company's code of conduct, we achieve excellent results in a transparent and sustainable manner.

We are responsible to KO-Lovec.

We monitor the performance and efficiency of business processes and ensure their continuous improvement.

Zbelovo, 01 September 2025

Company Directors

Marko LOVEC, Petra KOVŠE

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